

(1) NeCo – the DB Netz Cockpit

The DB Netz Cockpit (NeCo) is a web-based platform where DB Netz AG provides various applications. The platform is available for all customers of DB Netz AG.

The DB Netz Cockpit includes the following applications:

- IKAs (Informations- und Kommunikationssystem Anlagenstörungen) - IT-tool for reporting deficiencies or malfunctions in service facilities
- GretA (Grenzlast-Anzeiger) - IT tool for information concerning the possible tonnage ratings for trains on DB Netz AG's routes
- AnDi (Anwendung für Kapazitätsanfragen und Nutzungen in Betriebsstellen mit Anlagendisponenten) - IT-tool for communication between Applicants and service facility coordinators
- Formula (Formularcenter für Beauftragungen zur Trassenpreisförderung (TraFöG) und für die Bestellung von Fahrplanunterlagen) - Form center for orders for train path funding (TraFöG) and for ordering timetable documents
- MaTeo (Machbarkeitsstudie außergewöhnliche Transporte einfach ordern) - IT-tool for requesting feasibility studies for special consignments
- BAPSI (Bauinformation APS-Anlagen und Infrastrukturanschlüsse) - Construction information APS-facilities and infrastructure connections

The URL of NeCo is:

www.dbnetze.com/neco or www.netzcockpit.de

(2) Technical prerequisites

No special technical prerequisites are required for unrestricted use of NeCo.

(3) Request for access to NeCo

In order to use NeCo, Applicants need to send a written request to the regional customer service of DB Netz AG. The request shall include the following information:

- Name of company (Applicant)
- Contact data of employee intended to be the superuser of NeCo
 - First name and name
 - E-mail address

- Phone number
- If applicable: additional information (e.g. department)

(4) Access data

After checking the request DB Netz AG will provide the necessary data for getting access to NeCo (User name and password for the employee indicated in the request).

After getting access to NeCo, the superuser of the Applicant may add additional internal users on his own.

(5) NeCo user handbook

For registered Applicants, DB Netz AG provides a user handbook in electronic form which will be kept up to date. The handbook describes the main functions and procedures concerning the use of NeCo.

The handbook is available on the internet:

www.dbnetze.com/neco

(6) Fallback level

In case of temporarily restricted access to NeCo, the option is available to all Applicants as fallback-level,

- to request feasibility studies for special consignments and calculation of path-specific individual tonnage ratings via e-mail or fax by using the forms provided by DB Netz AG on the internet at www.dbnetze.com/formulare
- to submit orders for train path price funding by means of an express letter in accordance with 5.10.1 of the NBN.

(7) Data security at the customer

After receiving access to NeCo, the Applicant is obliged to ensure data security by taking care that only authorized employees may use NeCo.

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